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Now, send an email directly to HUDA chief

GURGAON: HUDA has opened a new email account to receive complaints from residents. HUDA administrator PC Meena said: "Anyone can mail the complaint at hudagurgaoncomplaints@gmail.com with their details and contact numbers. I will personally access each and every email and monitor the progress." Meena said the emails will be forwarded to officials of the departments concerned. "All the officials have been directed to take action on each complaint in a time-bound manner and send a report to me," Meena added.

The residents have welcomed the decision of HUDA for providing an email facility but they demanded strict monitoring of the complaints. President of sector 5 and 6 RWA Meenu Singh said: "The email facility is good but what about the monitoring of the complaints. The HUDA officials take no action on written complaints, only time will tell as how they handle emails." She agreed that the residents face a lot of problems mostly related to completion certificate and poor infrastructure in the colonies.

There are residents who rubbished the email facility of the HUDA. "I have been mailing the HUDA officials about the complaints we are facing here in sector 56 but no one responds I am sure they just delete it and forget," said Yadram Gupta.

Now, send an email directly to HUDA chief | ...

Written by Administrator

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