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MCD e-governance project gets nod

Staff Reporter

NEW DELHI: The Standing Committee of the Municipal Corporation of Delhi has given the go-ahead to the project to implement the information and communication technology-based e-governance solution in the civic body.

Under the ambitious project, the civic body would soon be able to provide effective single-window services to the Capital's citizens and integrate the information system across all its departments and offices.

According to Standing Committee chairman Ram Kishan Singhal, the first service would be launched on December 25, when the MCD Citizen Service Bureau would start using it.

Aimed at streamlining the system, increasing efficiency of citizen services, bringing in transparency and ensuring proper monitoring of works, the Rs.180-crore project has been awarded to Tech Mahindra which will build the ICT-based platform, operate it, provide maintenance and train the MCD staff before transferring it to the civic body after five years.

The proposal will come up for approval at a meeting of the MCD House this Monday.