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## PMC to launch taxi services soon

Sanjeev Kumar Verma, TNN 11 August 2009, 05:52am IST

PATNA: Patnaites would soon be able to avail taxi services through the citizen grievance and redressal cell (CGRC) of Patna Municipal Corporation (PMC). The Corporation has invited proposals from taxi owners and [travel agents](#) for their empanellment in the CGRC.

The empanellment would be done after verification and then information regarding address, phone and mobile numbers of the empanelled taxis would be made available to the CGRC, calling which one would be able to get details of taxi service.

There are also plans to upload the information about taxi service at the websites of urban development department (<http://urban.bih.nic.in>) and PMC (<http://www.patnanagarnigam.org>).

"The CGRC would be in the role of facilitator and using its services residents can avail the taxi services of their choice," PMC commissioner K Senthil Kumar said. He said that information on web would be an additional channel of getting information about the taxi services available in the city.

The PMC would not play any role regarding [fares](#) and it has to

be negotiated directly between the taxi owners and customers.

The corporation has not fixed any date as such to launch the service and it would be launched as soon as taxi owners and travel agencies are empanelled with the PMC.

The move assumes significance as at present there is no organized system of hiring taxis in Patna and one has to depend on personal contacts with taxi owners and travel agencies for hiring a taxi.

"One can rely on this service as PMC would empanel taxis only after proper verification," said Nisha Singh, a housewife, whose husband is in Merchant Navy and she has to remain alone with her son back in Patna for most part of the year.

The CGRC of PMC was launched in January this year with a view to providing different services like those of plumbers, carpenters, electricians, TV mechanics etc.

The cell at present has 54 such persons empanelled with it and around 10 calls from residents are received daily here for availing different kinds of services.

A dedicated Phone Number -- 0612-2911134 -- is there at the control room which works seven days a week from 6 am to 10 pm.