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## Coimbatore Corporation to computerise process for water connection

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There will soon be relief for those who have applied for drinking water connection from the Coimbatore Corporation.

According to sources, the civic body has drawn up proposal for computerising the entire system that will help the applicants move out of the authorised plumbers' stranglehold.

At present, the city's residents in need of water connection approach any of the authorised plumbers, who for a hefty fee not only provide the connection but also take care of the paper works that precedes the connection.

The sources say the applicants are left in the lurch as they do not know how much is the charge for the connection work and

the fee for the Corporation.

The councillors in one the recent Council meetings alleged that the present system of granting water connection has brought a bad name to the Corporation.

Following the demand, the Corporation has devised a new system wherein those in need of water connection shall submit an application to any of the zonal offices as the entire process will be computerised.

At present, the applicants are supposed to submit the papers only at the respective zonal offices.

Within a day or two of the submission of the application, the Corporation will send short service message to the applicant saying who the plumber will be and what the charge is.

The Corporation will also send a second message to one of the many registered plumbers to complete the work.

The sources say such a method will ensure that the applicants are not at the mercy of the plumbers.

And the latter will get to work anywhere in the city.