

**Source : The Hindu      Date : 07.07.2009**

## **ISO certification likely for Corporation facilities**

Deepa H. Ramakrishnan

*Will be valid for three years*

CHENNAI: The Chennai Corporation's slaughterhouses in Villivakkam and Saidapet and its electrical storeroom in Chintadripet are expected to receive ISO 9001:2008 certification soon from The Guardian Independent Certification Limited, United Kingdom.

Sources in the civic body said the applications had been approved and the certificate was expected within 20 days. The certificate would be valid for a period of three years. The consultants, Sri Panickar Management Consultants (SPMC), Chromepet, had studied the system of functioning of the three facilities and developed them as per ISO standards.

M. Muruganandam, lead auditor and Chief Executive Officer of SPMC, said they had compiled the procedure and brought a quality manual. The overall process of the organisation from input to output stages was studied. The process was set in motion in January, he explained. After the certification, the consultant would check identification and traceability of goods and atmosphere. At the slaughter houses, it would ensure that services and facilitation for public services are provided for. It would also conduct annual checks to see how the systems are functioning. "There should be continuous improvement," Mr. Muruganandam said.

SPMC are the consultants for the ISO certification for Madurai Maatu Thavani bus stand, Tuticorin and Panruti Municipality offices and Tiruchi Corporation's slaughterhouse.

A senior official of Chennai Corporation said that the civic body's grievance redressal helpline (1913) system, which effectively is its complaint cell, would also be subjected to ISO certification shortly. "We are going in for certification to show that our procedures and processes are fine," he said.