The New Indian Express   29.07.2009

City corporation gets ISO certification for 3 fa

CHENNAI: Adding more feathers to its cap, the 321-year-old Chennai Corporation received ISO 9001:2008 certification from the Guardian Independent Certification Limited, United Kingdom, for its modern slaughterhouses in Villivakkam and Saidapet and its electrical stores in Chintadripet.

With the ISO certification, the Chennai Corporation has become the second corporation after Trichy in the whole country to obtain such a certificate for providing high standards in its slaughterhouse operation.

Confirming the latest stride for high standards to Express, Corporation Commissioner Rajesh Lakhoni said, "ISO certificates related to three of its facilities have been approved and issued

a few days ago. The certificate would be valid for a period of three years."

 M Muruganantham, Chief Executive Officer of the Chennai-based Sri Panickar Management Consultants (SPMC), said, "The consultancy had studied the functioning of the three facilities and developed them as per ISO standards."

The whole process of this certification has begun in January this year and the consultancy had compiled the procedure and brought a quality manual, he added.

After the certification, the consultant would be able to check identification and traceability of

goods besides conducting annual checks to see how the systems are functioning at these places.

The certification would ensure that services and facilitation for public services were provided properly, and there should be continuous improvement, Muruganantham added.

The civic body has also approached the SPMC for ISO certification for its grievance redress helpline (1913) system, also known as complaint cell.

The system is expected to get the certification in two months, a senior civic body official added.

Written by Administrator
Wednesday, 29 July 2009 08:43 - Last Updated Wednesday, 29 July 2009 09:01